

Accessibility Statement

Using this website

This accessibility statement applies to www.colanparishcouncil.co.uk.

This website is run by Colan Parish Council. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- change colours, contrast levels and fonts
- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We've also made the website text as simple as possible to understand.

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

How accessible this website is

We know some parts of this website are not fully accessible:

- the text will not reflow in a single column when you change the size of the browser window
- you cannot modify the line height or spacing of text
- most older PDF documents are not fully accessible to screen reader software
- you cannot skip to the main content when using a screen reader

What to do if you can't access parts of this website

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille please contact:

Email: colanpcclerk@gmail.com

Telephone: **01637 871569**

We'll consider your request and get back to you within 15 working days.

Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact:

Email: colanpcclerk@gmail.com

Telephone: **01637 871569**

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

Contacting us by phone or visiting us in person

Find out how to contact us

- colanpcclerk@gmail.com
- call **01637 871569**

Technical information about this website's accessibility

Colan Parish Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Compliance status

This website is partially compliant with the [Web Content Accessibility Guidelines version 2.1](#) AA standard, due to the non-compliances listed below.

Non-accessible content

The content listed below is non-accessible for the following reasons.

Non-compliance with the accessibility regulations

- Many of our older PDFs documents don't meet accessibility standards - for example, they may not be structured so they're accessible to a screen reader. [See WCAG 2.1 success criterion 4.1.2 \(name, role value\)](#). This fails WCAG 2.1 success criterion 1.1.1 (non-text content).

- Some images do not have a text alternative, so people using a screen reader cannot access the information. This fails WCAG 2.1 success criterion 1.1.1 (non-text content).

When we publish new content we'll make sure our use of images meets accessibility standards.

When we publish new content, we'll make sure our use of images and PDFs meets accessibility standards.

Disproportionate burden

Navigation and accessing information

- There's no way to skip the repeated content in the page header (for example, a 'skip to main content' option).
- It's not always possible to change the device orientation from horizontal to vertical without making it more difficult to view the content.
- It's not possible for users to change text size without some of the content overlapping.

We've assessed the cost of fixing the issues with navigation and accessing information, and with interactive tools and transactions. We believe that doing so now would be a [disproportionate burden](#) within the meaning of the accessibility regulations. We will make another assessment when the supplier contract is up for renewal, likely to be in 12 months.

What we're doing to improve accessibility

We plan to improve accessibility on this website by:

- regularly monitoring the accessibility of our website
- making our PDF documents (created after 22nd February 2023) as accessible as possible
- where possible, creating HTML pages rather than PDF documents
- We plan to add text alternatives for all images by September 2020. When we publish new content we'll make sure our use of images meets accessibility standards.

Content that's not within the scope of the accessibility regulations

PDFs and other documents

Some of our PDFs are essential to providing our services. For example, we have PDFs with information on how users can access our services.

The accessibility regulations do not require us to fix PDFs or other documents published before 22 February 2023 if they're not essential to providing our services.

Any new PDFs we publish will meet accessibility standards.

Preparation of this accessibility statement

This statement was prepared on 22nd February 2023. It was last reviewed on 22 February 2023.

This website was last tested on 22 February 2023. The test was carried out by Dinah Crellin of DMC IT.